



## Shady Grove AIRNET Wireless Access Troubleshooting

This document provides a step-by-step procedure to connect to the new secured wireless network from a Windows PC. Please be aware the wireless device must be able to support WPA encryption. Some devices might require a driver update.

If your system has not been setup for the new secured wireless network, or if you have any questions, please visit the OIT Helpdesk located in the second floor of Building III.

Your computer system should automatically connect to the Secured Wireless Network when it is within reach of the radio signal. If you are not able to connect to the internet, and you have already been setup to connect to the wireless network, please follow the instructions below.

1. Access your computer's "Wireless Network Connections" window.
2. Click on the "Refresh Network List"
3. Find the "AIRNET" Wireless LAN from the Network List.



4. Click on the "Connect" button. This will prompt you to enter the encryption pre-shared key. The key is set by OIT Helpdesk and should automatically appear in the fields. Click the "Connect" button to access the wireless network. Please see OIT Helpdesk if the pre-shared key is missing.



Please visit OIT Helpdesk in the second floor in Building III if you have any questions or concern.